# PRESENTATION FOR INVESTORS

NOVEMBER 2024





## **CONTENTS**

- 1. Edenred, the everyday platform for people at work
- Edenred's vision
- 3. Beyond<sub>22-25</sub>: the strategic plan driving this vision forward
- 4. A strengthened sustainable development policy
- 5. H1 2024 results, Q3 2024 highlights & FY 2024 outlook
- 6. Shaping the future

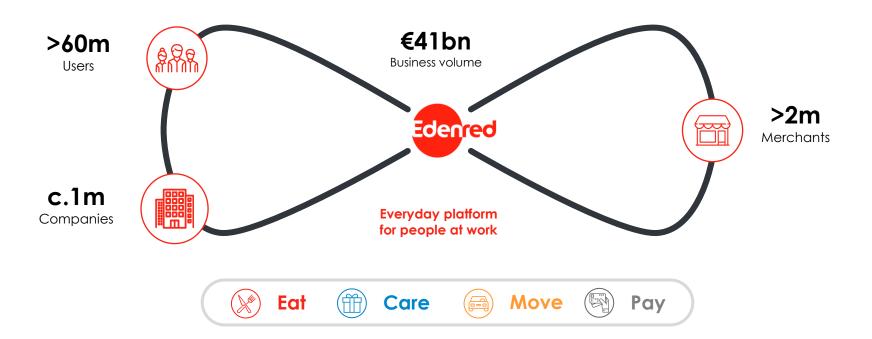
# Edenred, the everyday platform for people at work in...

... employee benefits & engagement

... greener B2B mobility

... B2B payment from invoice to pay

### AN INTERMEDIATION AND ORCHESTRATION PLATFORM...





## ...DRIVING POSITIVE IMPACTS ON ESSENTIAL NEEDS, FOR ALL STAKEHOLDERS

#### For employees

- Purchasing power and well-being
- Simplified mobility experience
- Smoother corporate expense experience

#### For corporate clients

- Employee engagement and payroll efficiency
- Fleet total cost of ownership efficiency
- Process efficiency

#### For partner merchants

- Traffic generator
- Consumer engagement and loyalty

#### For public authorities

- Formalization of the economy and local job creation
- Behavioral incentives (e.g., nutrition, mobility)



**ENRICH CONNECTIONS.** 

FOR GOOD.



#### A PORTFOLIO OF 250+ PROGRAMS



#### **Benefits & Engagement**



#### **Mobility**



#### **Complementary Solutions**







































Rewards Public Social Programs



100+ programs across 30 countries

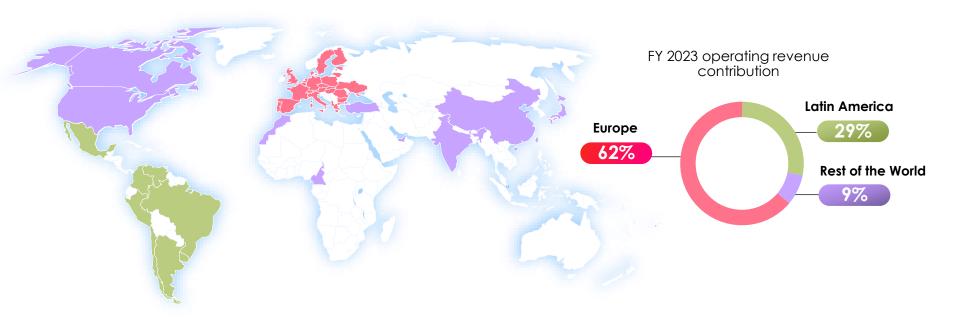
90+ programs across 35 countries



60+ programs across 30 countries



## A GLOBAL PLATFORM, OPERATING IN 45 COUNTRIES







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## **Edenred's vision**

New market paradigm

Edenred platform advantage

#### EDENRED ENVIRONMENT UNDERGOING SUSTAINABLE MUTATIONS

## Working world transformations

Talent war, increased focus on wellbeing & demand for personalized benefits



**Edenred** ambition

A FULLY INTEGRATED
BENEFITS &
ENGAGEMENT
PLATFORM

## A new era of mobility

Fleet manager demand for greener and smarter mobility



**V** 

THE END-TO-END
PLATFORM FOR
SEAMLESS AND
EFFICIENT MOBILITY
MANAGEMENT

## Data and Al<sup>1</sup> revolution

Real-time data analytics, powered by Artificial Intelligence, gaining traction





LEVERAGING THE FULL POTENTIAL OF DATA AND ARTIFICIAL INTELLIGENCE

denred

1. Artificial Intelligence

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## **Edenred's vision**

New market paradigm

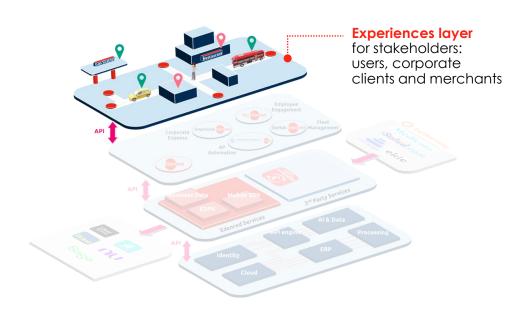
Edenred platform advantage

## AN EFFICIENT BUSINESS MODEL BY DESIGN



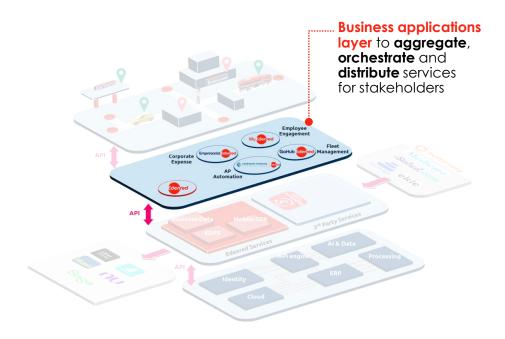






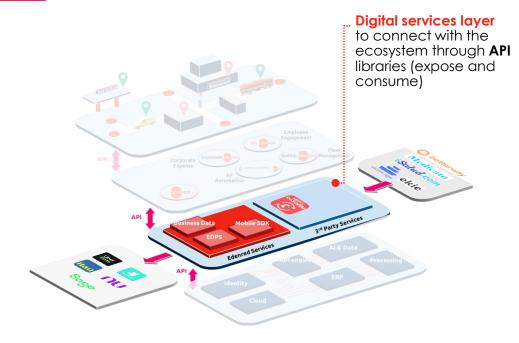






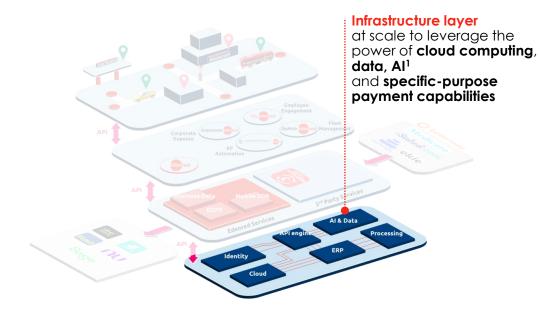


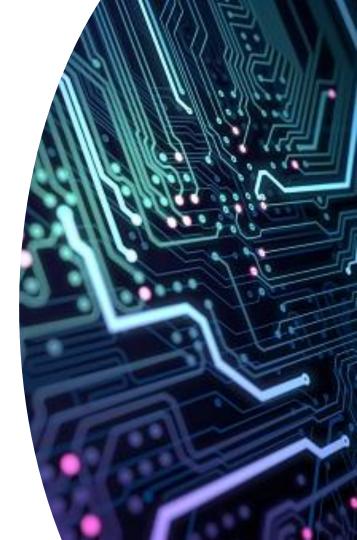






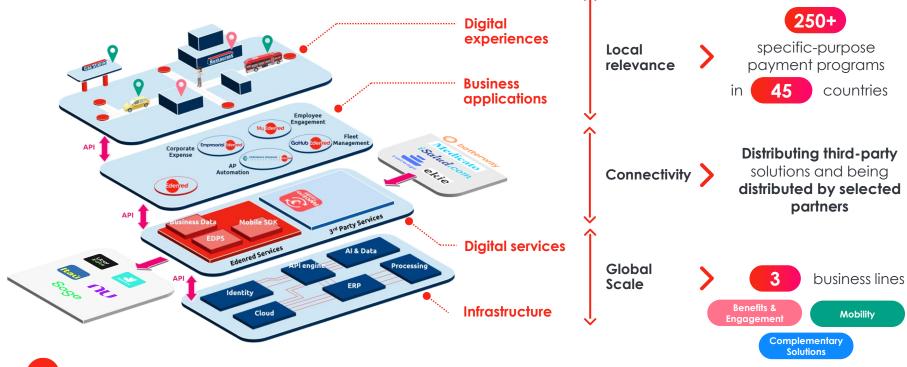








### ...PROVIDING HIGH FLEXIBILITY AND CONNECTIVITY

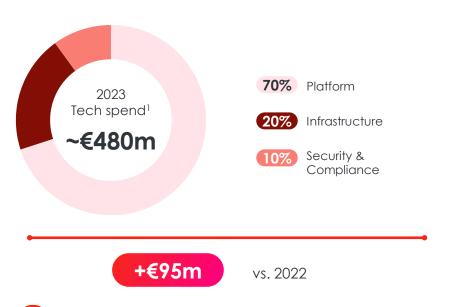




## CONTINUOUSLY INVESTING IN THE EDENRED PLATFORM AND TECHNOLOGY

#### Increased tech investments

#### Innovation & operation at scale



800+ Tech talents recruited every year

~36bn Annual API messages

>15%
Higher tech developer productivity through GenAl use cases



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## A PLATFORM CREATING A COMPETITIVE ADVANTAGE FOR EDENRED...

#### Edenred platform advantage

Increase Total Addressable Market



**Enrich business model** 



Accelerate sustainable and profitable growth



Core solutions attractiveness

**New Beyond solutions** 

**New client segments** 



**Acquisition** 



**Engagement** 



**Monetization** 



#### ...AND INCREASING BARRIERS TO ENTRY

B2B2C portfolio size



#### **Dealing**

with: **c.1m** corporate

clients, **60m+** users

and **2m+** partner

merchants

**Technology** 



#### Investing

in innovation: **€2.5bn** invested since 2016 in technologies; **€480m** in 2022

Customization capabilities



#### Managing

a multi-solution and multi-local portfolio: **250+** programs in **45 countries**  Trust and compliance



#### Managing

c. €41bn of business volume on behalf of employees, companies and partner merchants





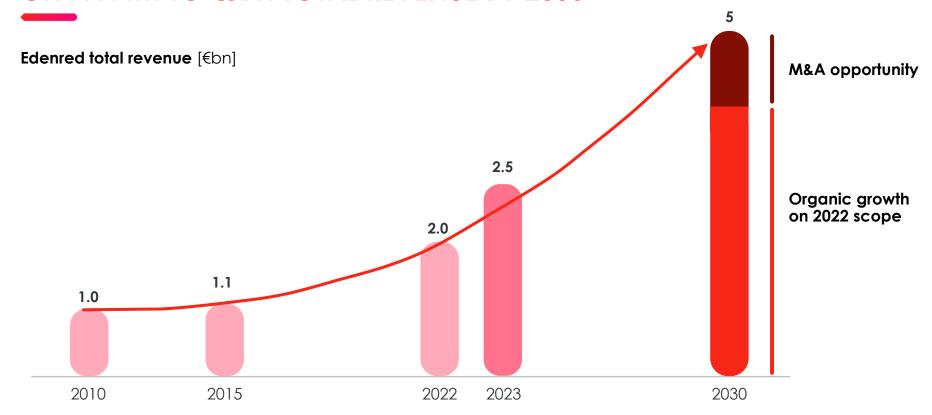
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To materialize this vision and leverage its platform, Edenred has a strategic plan:

# BEYOND 22-25

### ON A PATH TO €5BN TOTAL REVENUE BY 2030





1. At 2022 FX rate

#### LEADING TO BIGGER AMBITIONS FOR EDENRED

**Global Performance Ambition** 

MEDIUM-TERM ANNUAL TARGETS (2022-2025)



Increased financial ambition

L/L EBITDA growth	>+12%	vs. >+10% in Next Frontier <sub>19-22</sub>
Annual FCF <sup>1</sup> / EBITDA conversion rate <sup>2</sup>	>70%	vs. >65% in Next Frontier <sub>19-22</sub>



New extra-financial ambition

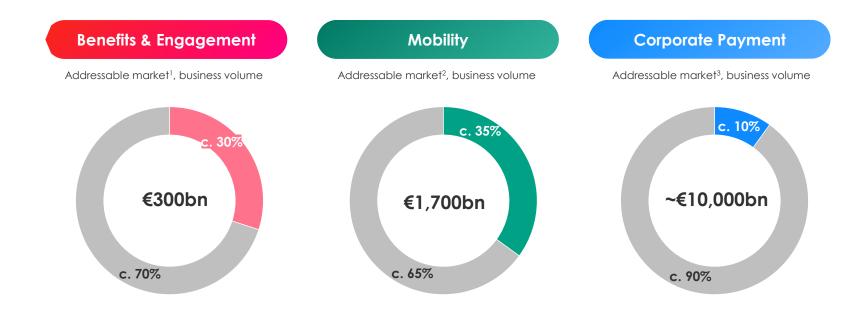
SBTi<sup>3</sup> Net Zero Carbon by 2050

Scopes 1, 2, 3A (1.5°C trajectory)



- 1. Free Cash Flow
- 2. At constant regulations and methodologies
- 3. Science Based Targets initiative

#### **OPERATING ON VASTLY UNDERPENETRATED MARKETS**





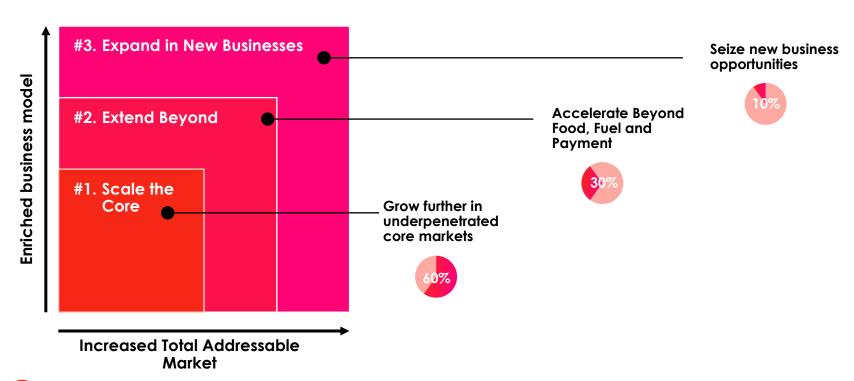


2. Energy cards and on-road services

3. US B2B Virtual Card



### A STRATEGY BASED ON THREE MAJOR LEVERS ...







## ... CASCADING ACROSS BUSINESS LINES...

**Benefits & Engagement** 

#### Mobility

#### **Complementary Solutions**

**Expand** 

**Expand in New Businesses**, e.g., Rewards and recognition US employee benefits & engagement

Beyond

Benefits platform, e.g., New benefits aggregation From benefits platform to engagement platform

Core

e.g., Increased penetration Product leadership

Meal and Food.

Expand in New Businesses, e.g.,

B2B2C mobility US light fleet

Fleet management, e.g.,

Toll Maintenance

Energy, e.g.,

Advanced fleet management

Increased penetration EV1 & product leadership

Expand in New Businesses, e.g.,

Ticket Xpress Asia expansion Agri Africa

Extend the Core, e.g.,

Invoice automation

Core Market, e.g., Accounts Payable management Ticket Xpress

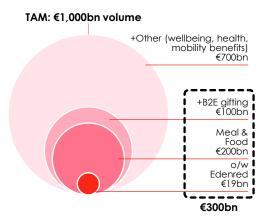


### ... AND EXTENDING EDENRED TOTAL ADDRESSABLE MARKET UP TO X3

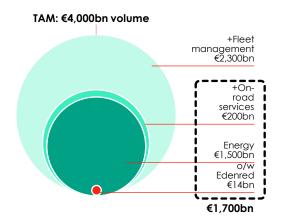
#### **Benefits & Engagement**

#### **Mobility**

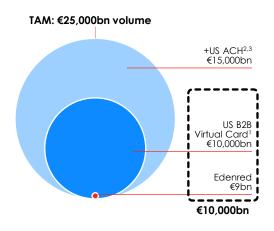
#### **Complementary Solutions**



x3 TAM vs. Edenred core addressed market



x2.5 TAM vs. Edenred core addressed market



x2.5 TAM vs. Edenred core addressed market



<sup>.</sup> Actual Virtual Card Number (VCN) market + Check payment to be converted into VCN

<sup>.</sup> ACH: Automated Clearing House

<sup>3.</sup> ACH payments not convertible into VCN but to be monetized through invoice automation

## Beyond<sub>22-25</sub>: Leveraging the Edenred platform

Increase Total Addressable Market



**Enrich Business Model** 

Decrease cost to serve

Accelerate sustainable and profitable growth

## BEYOND<sub>22-25</sub>: LEVERAGING THE EDENRED PLATFORM

Increase Total Addressable Market

X

**Enrich Business Model** 

- 1 Core solutions attractiveness
- 2 New Beyond solutions
- 3 New client segments

Accelerate sustainable and profitable growth

Decrease cost to serve



### 1. CORE SOLUTIONS ATTRACTIVENESS SUSTAINED RELEVANCY OF OUR SOLUTIONS

#### Maximum legal face value increases in 2023...

of Edenred Benefits & Engagement countries have seen an increase in 52% maximum legal face value since 2022

of these countries have implemented a ~85% new legal face value increase in 2023 after one in 2022

> Illustration - Legal face value increase as of end-2023 vs. end-2022







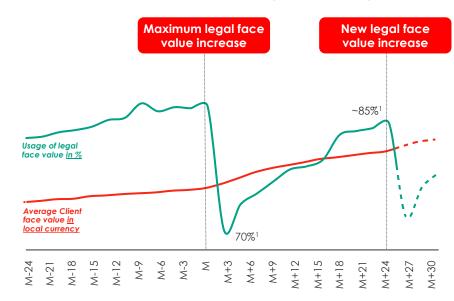
+12%

+26%

+50%

#### ...fueling growth in 2024 onwards

Illustration – Impact on Edenred client base average face value usage







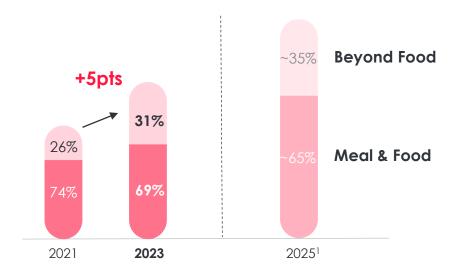
## 2. NEW BEYOND SOLUTIONS SHARE OF REYOND FOOD IN

## SHARE OF BEYOND FOOD INCREASING IN LINE WITH AMBITION



#### **Benefits & Engagement**

Share of Operating Revenue

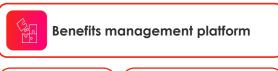


## 2. NEW BEYOND SOLUTIONS

#### AN EXTENDED BENEFITS & ENGAGEMENT VALUE PROPOSITION

Distributing additional 3<sup>rd</sup> party benefits...

...and expanding to engagement through M&A

































#### Decrease cost to serve

## 2. NEW BEYOND SOLUTIONS REWARD GATEWAY INTEGRATION MOVING AT PACE



>25%

Reported revenue growth in 2023

> 105%

Net Revenue Retention<sup>1</sup>



UK integration

~£10m

Annual run rate synergies phased by 2025

#### International expansion

- Belgium, France and Italy to be live in Q2 2024
- International roll-out plan designed for the next 18 months: Spain,
   Germany, Romania as a priority



Current footprint

//// Planned roll-out

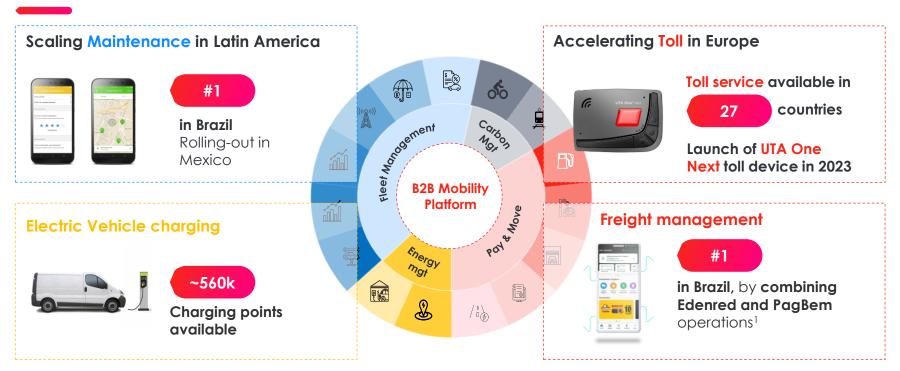




Enrich Business Model

ecrease cost to serve

## 2. NEW BEYOND SOLUTIONS ACCELERATING BEYOND FUEL





of Mobility operating revenue from Beyond Fuel solutions in 2023

c.30%



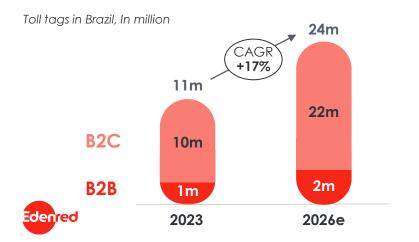
## 3. NEW CLIENT SEGMENTS EXTENDING TO B2C MARKET THROUGH NEW DISTRIBUTION CHANNELS

#### An attractive B2C toll market in Brazil...



Historical double-digit growth of toll market

B2C market 11x bigger than B2Bmarket, thus opening significant opportunities



...reached through new distribution channels







High-potential commercial partnership with Nubank in Brazil





## BEYOND<sub>22-25</sub>: LEVERAGING THE EDENRED PLATFORM

Increase Total Addressable Market

X

**Enrich Business Model** 

- 1 Acquisition
  - (**x**)
- 2 Engagement
- **3** Monetization

Accelerate sustainable and profitable growth

Decrease cost to serve

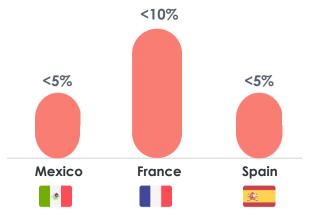


## 1. ACQUISITION FURTHER ACCELERATING ON SME ACQUISITION

### Ample room for further penetration

SME market still 3 to 5 times less penetrated than global market

2023 SME penetration, Meal & Food



### Further acceleration in 2023

- ▶ Telesales productivity & websales acceleration...
- ... coupled with state-of-the-art expertise on digital marketing



in 2023 vs. 2021

Growth in new annual SME contracts



## 1. ACQUISITION

## INCREASED REACH THROUGH SELECTIVE INDIRECT DISTRIBUTION CHANNELS

## Strong local partnerships...











**Complementary Solutions** 







### ...like Itau in Brazil



Largest Brazilian privately-owned bank with more than 1 million corporate clients



- Partnership launched in 2019
- Highly complementary distribution channel with a unique opportunity to efficiently address and penetrate the SME segment



>+70%

Growth in number of clients through Itau partnership

in 2023 vs. 2021



## 2. ENGAGEMENT

## PUSHING BEST-IN-CLASS USER EXPERIENCE ON EDENRED APPLICATIONS

## Best-in-class mobile applications...

## **Edenred App rating**



Apple Store



4.6/5

4.8/5

## ...resulting in increased user engagement





~7

Average monthly app connections per active user



## 3. MONETIZATION CAPITALIZING ON VALUE-ADDED SERVICES...



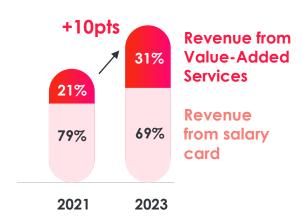
From Edenred salary card...



Enabling 1.8m unbanked blue-collar workers in United Arab Emirates to receive a salary simply and securely ...to a portfolio of 8 digital B2C services...



## ...driving higher user monetization



~1m

**Edenred app users** 



## 3. MONETIZATION

## ...AND DEVELOPING NEW RECURRING SOURCES OF REVENUE

## SaaS fees from platform monetization: Reward Gateway example



## Subscription fees for package offerings: Edenred Hits example



Revenue split by nature, in %, 2023

### **Transactional Fees**



All mobility products in bundle (e.g., fuel, toll, maintenance)



 Solution priced through subscription fees to corporate





## BEYOND<sub>22-25</sub>: LEVERAGING THE EDEREND PLATFORM

Increase
Total Addressable
Market

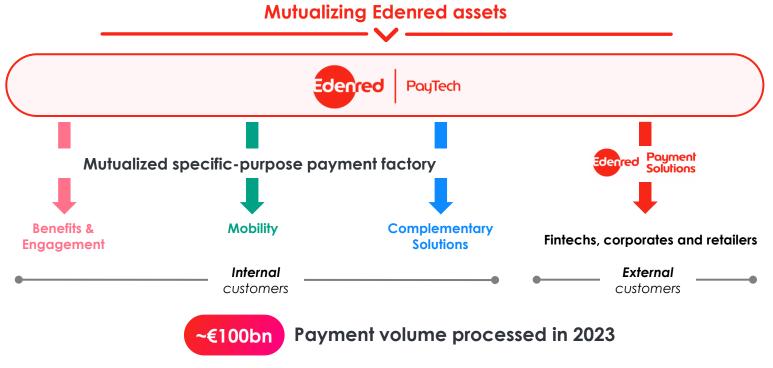
X
Enrich
Business Model

Decrease cost to serve

Accelerate sustainable and profitable growth



## DECREASING COST TO SERVE: ASSETS MUTUALIZATION AND AUTOMATION





## BEYOND<sub>22-25</sub>: LEVERAGING THE EDENRED PLATFORM

Increase Total Addressable Market



**Enrich Business Model** 

Accelerate sustainable and profitable growth

Decrease cost to serve

Faster revenue growth

+€887m

+22% CAGR<sup>1</sup>

**Total revenue** between 2021 and 2023

**Higher EBITDA** 

+€424m

+29% CAGR<sup>1</sup>

**EBITDA** between 2021 and 2023

Growing investment capabilities

€871m

cumulated investment in technology<sup>2</sup>

between 2021 and 2023



1. Like-for-like 2. Capex and Opex 45



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## STRENGTHENING A LONG-STANDING ESG COMMITMENT



**ideal**people

> EMPLOYER OF CHOICE

**ideal**planet

NET ZERO CARBON BY 2050

**ideal**progress

TRUSTWORTHY
TECH FOR GOOD

**as** Edenred



via Edenred solutions

## **FURTHER DELIVERY ON ESG IN 2023**

## ESG progress...

		2022	2023
<b>ideal</b> people	% of women among executive positions	33%	37%
<b>ideal</b> planet	% GHG emissions intensity reduction vs. 2013 <sup>1</sup>	-51%	-61%
<b>ideal</b> progress	% of merchants and users sensitized to sustainable food and mobility <sup>2</sup>	58%	60%

## ...recognized by leading ESG ratings





for the 2<sup>nd</sup> consecutive year





member of the Sustainability Yearbook





vs. C in 2021





among industry leaders



Since 2011



1. Scope 1 & 2 2.Only Sustainable Food in 2022

## MOVE FOR GOOD PRODUCT AT THE CENTER OF OUR MOBILITY **STRATEGY**



### **Measure & Reduce**

Measure carbon emissions and encourage cleaner mobility adoption

4,500+







### Raise awareness

Encourage a culture that promotes sustainable mobility





## Compensate & Preserve

Offset emissions that could not be reduced or avoided.







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## Beyond<sub>22-25</sub> plan has delivered superior performance in H1 2024

## EDENRED CONFIRMS THE STRONG MOMENTUM OF THE LAST HALF YEARS AND CONTINUES TO DELIVER A SOLID FINANCIAL PERFORMANCE

TOTAL REVENUE

**EBITDA** 

FUNDS FROM OPERATIONS

NET PROFIT, GROUP SHARE

€1,395m

€597m

€400m

€235m

**+18.5**%<sup>1</sup>

reported vs. H1 2023

+23.7%

reported vs. H1 2023

+18.3%

reported vs. H1 2023

+16.3%

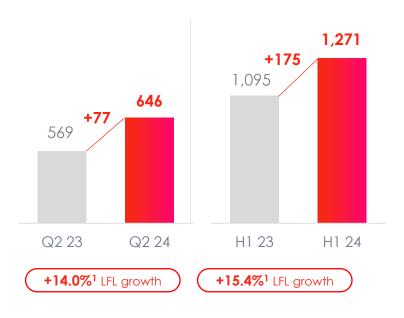
reported vs. H1 2023



<sup>1. +20.0%</sup> as reported vs. 2023 published figures. The figure set above is based on adjusted 2023 figures that reflect the reclassification to operating expenses of customer rebates in Brazil.

## STRONG LIKE-FOR-LIKE OPERATING REVENUE GROWTH

## Operating revenue in €m



## Continued strong business momentum thanks to new client wins

In every business line

Benefits & Engagement

Mobility

IBERDROLA

Complementary Solutions



In every segment

Large accounts



Middle market

THÖM

SMEs



in ARR<sup>2</sup> of new SME contracts signed in H1 24 vs. H1 23

Beyond

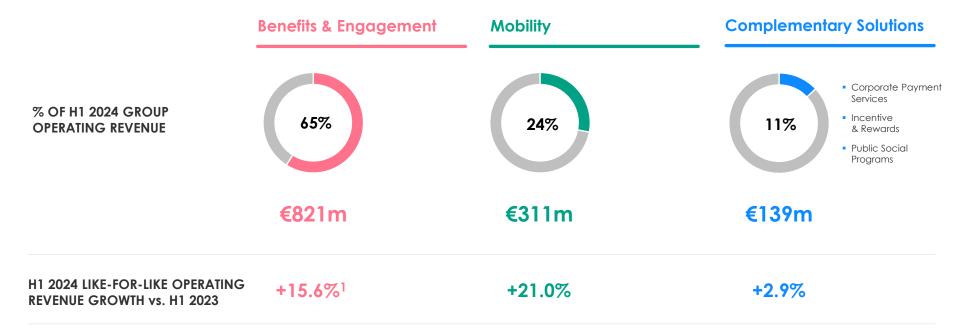




<sup>1. +15.4%</sup> like-for-like for Q2 24 and +17.0% like-for-like for H1 24 vs. 2023 published figures. The figures set above are based on adjusted 2023 figures that reflect the reclassification to operating expenses of customer rebates in Brazil.

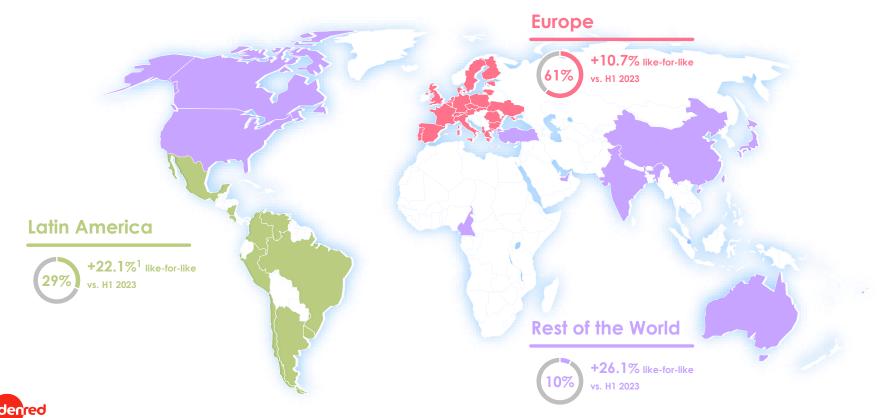
2. Annual Recurring Revenue

## ROBUST DOUBLE-DIGIT ORGANIC GROWTH IN BENEFITS & ENGAGEMENT AND MOBILITY...



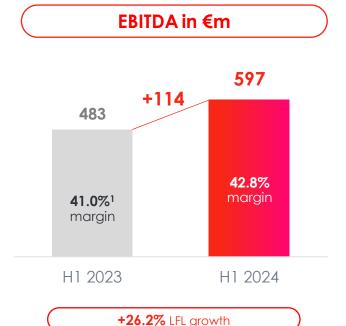


## ...AND ACROSS ALL GEOGRAPHIES





## STRONG INCREASE IN EBITDA AND OPERATING EBITDA MARGINS



## ▶ EBITDA margin up 2.7pts² like-for-like reflecting:

- Operating leverage, with operating EBITDA margin up 1.4pt<sup>2</sup> like-for-like
- Additional contribution from other revenue



The figures set above are based on adjusted 2023 figures that reflect the reclassification to operating expenses of customer rebates in Brazil. 1, 41.5% in published figures.

## **NET PROFIT, GROUP SHARE**

In € millions	H1 2024	H1 2023	Reported change
EBITDA	597	483	+23.7%
D&A	(73)	(61)	
PPA	(37)	(24)	
EBIT	488	399	+22.4%
Share of net profit from equity-accounted companies	0	(1)	
Other income and expenses	(13)	(19)	
Operating profit including share of net profit from equity accounted companies	475	379	+25.3%
Net financial expense	(98)	(58)	
Income tax expense	(124)	(102)	
Net profit attributable to non-controlling interests	(19)	(17)	- 0.00 to 10.00 to 10
Net profit, Group share	235	202	+16.3%

 Including 6 months of interest expenses related to debt contracted to finance the Reward Gateway acquisition (vs. 2 months in H1 2023)



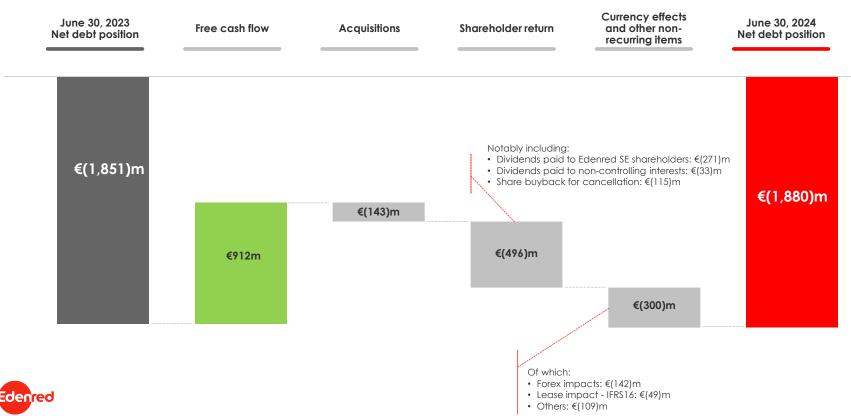
## STRONG FUNDS FROM OPERATIONS (FFO) GENERATION

	H1 2024	H1 2023
In € millions		
EBITDA	597	483
Funds from operations (FFO)	400	338
(Decrease)/Increase in cash linked to changes in float	(121)	(45)
Decrease/(Increase) in WCR, excl. float	(240)	(75)
Decrease/(Increase) in restricted cash	76	(128)
Total cash inflow/(outflow) related to total WCR	(285)	(248)
Capex	(97)	(79)
Free Cash flow (FCF)	18	11

- FFO generation at €400m, up 18% benefiting from EBITDA growth partially offset by higher net financial expenses
- Usual H1 seasonality leading to a decrease of float vs. end of December

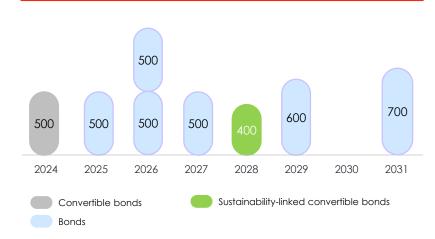


## **NET DEBT STABLE YEAR-ON-YEAR**



## A ROBUST FINANCIAL POSITION

### Average bond debt maturity of 3.2 years



Work in progress on the refinancing of debt maturing in 2024

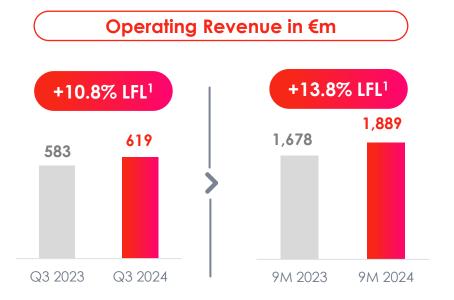
## High level of liquidity and solid balance sheet

- €5.2bn in cash¹ and restricted funds on balance sheet
- Confirmed undrawn revolving credit facility of €750m tied to social and environmental criteria
- Access to €750m program for short-term Neu CP and €250m for medium-term Neu MTN (with €497m outstanding as of June 30, 2024)
- No financial covenants
- A- rating confirmed by S&P Global Ratings in April 2024



Edenred delivers double-digit growth in Q3 2024, despite worsening of the macro-economic context in Europe

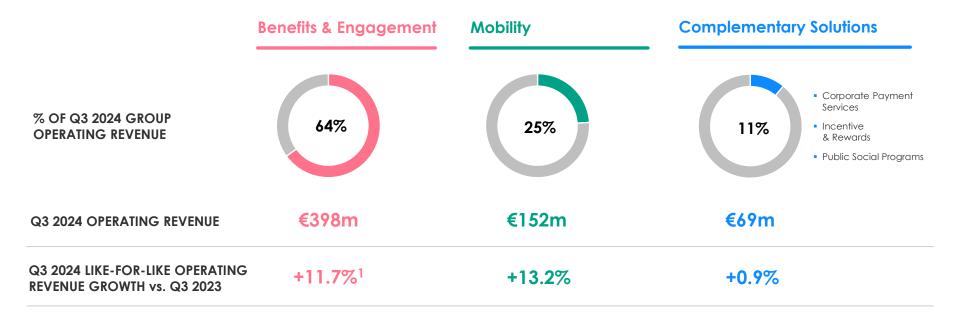
## DOUBLE-DIGIT LIKE-FOR-LIKE OPERATING REVENUE GROWTH IN Q3 2024 AND 9M 2024



- Despite a macro-economic worsening across Europe and a soft performance in Complementary Solutions, ability to generate sustainable growth thanks to a good commercial momentum in Benefits & Engagement as well as in Mobility:
  - Continued penetration of the markets, with core solutions delivering >10% growth in Q3 2024
  - New successes in Beyond Food & Beyond Fuel, delivering >15% growth in Q3 2024

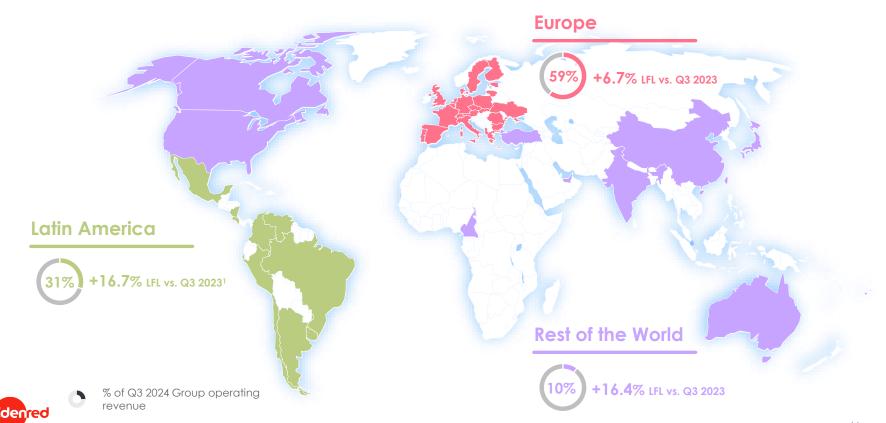


## DOUBLE-DIGIT GROWTH IN BENEFITS & ENGAGEMENT AND MOBILITY IN Q3 2024





## HEALTHY GROWTH ACROSS MULTIPLE GEOGRAPHIES



## A WELL-BALANCED CAPITAL ALLOCATION WITH CLEAR PRIORITIES

- #1 Organic growth and innovation
- Description of the continued investment in Product and Technology with €480m invested in FY 2023 focus on next slides
- Systematic validation process at Group level (Investment Committee)
- #2 M&A with stringent financial and strategic discipline
- Delivering growth
- Creating value for Edenred: IRR from acquisitions over the last 8 years is twice the Edenred WACC on average
- Accretive in terms of EPS
- #3 Progressive dividend policy
- Dividend per share has increased by 14% CAGR since 2020
- #4 Share buyback program (in case of excess cash)
- ▶ First program launched in March 2024 for €300m over 3 years : €115m already achieved as of end of June 2024



## **EXTRA-FINANCIAL PERFORMANCE**

Further recognition of ESG commitments in 2024

ecovadis

**72** 

+4pts vs. 2023



15.2 low risk

1.6pt improvement vs. 2023



Edenred made significant improvement in its ESG delivery in H1 2024





CONTINUOUSLY SEIZING GROWTH OPPORTUNITIES IN THE FRAME OF BEYOND<sub>22-25</sub> STRATEGY

## Further sustainable and profitable growth

- Further penetrating Edenred core markets, notably in the SME segment, and reinforcing leading positions
- Extending Edenred's portfolio of Beyond Food and Beyond Fuel solutions, while leveraging the recent acquisitions in employee benefits (RB), employee engagement (Reward Gateway) and e-mobility (Spirii)
- Scaling Edenred's platform and leveraging its virtuous business model





## 2024 GUIDANCE CONFIRMED

**EBITDA** 

**Cash conversion** 

Guidance confirmed and range narrowed

**Guidance confirmed** 

€1,245m - €1,285m<sup>1</sup>

(vs between €1,230m - €1,300m as announced on July 23<sup>rd</sup>, 2024)

>70% EBITDA to FCF conversion rate<sup>3</sup>

Slight increase in expected other revenue<sup>2</sup> to be offset by negative FX impact (strengthening of the euro against foreign currencies, such as BRL and MXN)



<sup>1.</sup> With FX spot rates as of September 30, 2024, applied on Q4 2024.

<sup>2.</sup> Expected FY 2024 other revenue between €240m - €250m vs. between €230m - €240m as announced on July 23rd, 2024



## **CONTENTS**

- 1. Edenred, the everyday platform for people at work
- Edenred's vision
- 3. Beyond<sub>22-25</sub>: the strategic plan driving this vision forward
- 4. A strengthened sustainable development policy
- 5. H1 2024 results, Q3 2024 highlights & FY 2024 outlook
- 6. Shaping the future



## **Edenred's ambition**

## A FULLY INTEGRATED BENEFITS & ENGAGEMENT PLATFORM

## REINFORCING BENEFITS BEYOND FOOD: RB ACQUISITION IN BRAZIL



## Attractive employee transport market

## Acquiring RB<sup>1</sup> to drive scale



- Mandatory benefit for employees
- ~30% of total workforce using public transportation to commute daily
- 130m+ annual public transportation users









employees





**Customers**, with a strong **SME focus** 

R\$100m+

Revenues in 2023

25%

CAGR between 2020 and 2023

Driving growth and scale in Brazil with a reinforced multi-benefits platform and a leading position in the employee transport market





## **Edenred's ambition**

THE END-TO-END
PLATFORM FOR
SEAMLESS AND
EFFICIENT MOBILITY
MANAGEMENT

## FLEET MANAGERS ARE EXPERIENCING INCREASED COMPLEXITY DUE TO E-MOBILITY DEVELOPMENT



**Fleet complexity** 

Coexistence of combustion engine, hybrid and electric vehicles in one fleet

Diverse energy sources

Fuel, ethanol and electricity

Multiple charging locations

Workplace & depot, home and on-road

Infrastructurecentric

Critical during transition

One objective: Business Continuity

'Make it work anytime, anywhere and for everyone'



## WITH SPIRII ACQUISITION, EDENRED IS NOW BEST POSITIONED TO BENEFIT FROM E-MOBILITY



### Road

Hybrid card & mobile app for CP<sup>1</sup> location finder & remote charging



360° Charging Solutions



### Work & Depot

From project design & installation to monitoring & maintenance



### Home

CP<sup>1</sup> marketplace & data capture for reimbursement & tax management





Fleet Services

Energy & load management, Billing & payment solutions, reporting & insights





x5 In 2023 vs. 2022

Number of vehicles using Edenred EV charging solution

~570k

Public CP<sup>1</sup> available in 34 countries with the Edenred UTA eCharge card



1. CP = Charge Point

2019

Founded in Denmark



European





18

**Employees** 



Strong partners network













Joint development of fleet management services

## SPIRII: A GLOBAL SAAS¹ PLATFORM OFFERING A BROAD RANGE OF EV CHARGING SOLUTIONS

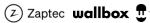
### Infrastructure

3<sup>rd</sup> party hardware reseller



Selected examples:





Partnering with best-in-class hardware providers

### **Charge Point Management**

Energy and load management, customer care, reporting & insights



Proprietary technology

### **On-road services**

Station screen



Charge optimization



Climate impact







1. Software as a Service



**Edenred's ambition** 

LEVERAGING THE FULL POTENTIAL OF DATA AND ARTIFICIAL INTELLIGENCE

## STRONG FOUNDATIONS DELIVERED TO EMBRACE DATA AND GEN AI REVOLUTION

## Strong foundations delivered...

200+

**Data practitioners**(including 65 experts) within Edenred today



Rolled out across top BUs, accounting for 80% of Edenred Operating Revenues



**Use cases** deployed on both internal efficiency and external monetization

## ...to improve efficiency on all dimensions

1 Individual productivity



Secured and private version of ChatGPT for all Edenred employees

2 Edenred productivity



GitHub copilot for Tech: >15% productivity improvement

3 Customer facing use cases





Chatbot for customers self-service



# enrich connections. For good.